



# IMM 2020

## Return Form

Dear Customer,

We regret that our Product gave you cause to return it and we will make our best efforts to resolve the inconvenience as quickly as possible.

1. Please ensure that the returns have the proper postage costs and are returned to our Returns address.
2. The costs for the returns are the responsibility of the customer.
3. Please ensure this returns form is enclosed in your parcel.
4. Please do not send parcels without postage, as these Shipment can generally not be accepted by us.

### Reason for Return

We wish that you are pleased with our service. Should there however be reason for a complaint, then please support us by giving a detailed reason for the return.

QTY	Article Nr.	Article description	Reason for return*

\*01 Wrong Item    02 defect (detailed description)    03 Article doesn't fit

I request a replacement delivery     Cancellation of the goods

QTY	Article Nr.	Article description	Requested Size

The return is in accordance with our Terms & Conditions which can be found under [imm2020.com/en/agb](http://imm2020.com/en/agb). Following receipt and examination of the goods we will either provide you with a replacement or reimburse you.

Return Address	Sender Information
PlanB-Textildruck Jörg Schmitz Christian-Schäfer-Str.26 53881 Euskirchen-Flammersheim Germany	Invoice No.:
	Name / Company:
	Street:
	Postcode / City:
	E-Mail:

.....  
Place / Date

.....  
Signature